



## **Literature Screen**

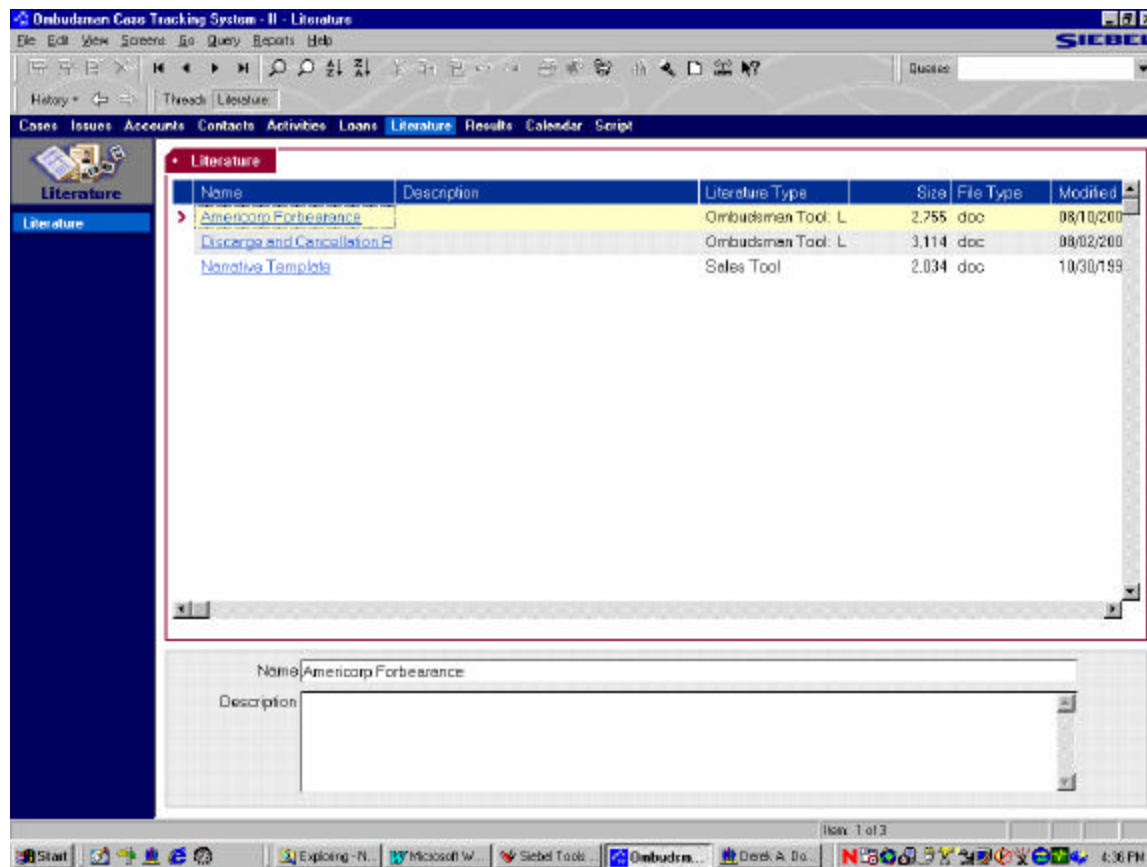
### **Screen Description:**

The Literature Screen allows the user to quickly view or link any documents that might be helpful for case research, background data, or any other relevant information.

Following is a list of the views that comprise the Literature Screen. More details for each view are available in the subsequent pages of this document.

Literature

## Literature View



### View Description:

This view's primary purpose is provide links to any important or necessary documents for Ombudsman Specialists.

#### **OCTS Literature List Applet:** *top of view*

The list applet allows the user to add a link to a new set of literature, scroll through a list of all literature, or select a subset of literature to view by using the query feature.

For a detailed data mapping please refer to Appendix B-11

#### **OCTS Literature Form Applet:** *bottom of view*

The form applet displays the name of the selected literature from the list applet and a larger display of its description.

For a detailed data mapping please refer to Appendix B-12

